24 HOUR
OFFICE 2015
SIGNATURE SOFTWARE

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Contact us today to find out how:
E sales@signaturesoftware.com.au P +61 3 8412 8600

Save time on reprinting Invoices & Statements

With Signature Software's Customer Reprint

With Signature Software's Customer invoice and statement reprint function, clients can reprint their documents when they need them 24/7, saving you valuable administration time and speeding up the payment cycle. Customers who have misplaced their copy, or simply wish to check the invoices can login and view old and new invoices, selecting which ones to reissue.

Automate & Accept your customer Orders 24/7

With Signature Software's B2B Online Portal

As part of our 24 Hour office solution, our Online Ordering Portal allows for secure business to business (B2B) transactions (& B2C coming soon), integrates with your ICE system, is easy to use, cost effective, and enables you to run your online business more efficiently.

Based on the shopping cart model, Online Ordering is easily tailored to your specific business processes. A customer can browse your product catalogue; add items to their basket, submit orders, add services; these are then directly updated into your ICE inventory management system and ready for invoicing, packing, and delivery from your warehouse.

Unlike other ecommerce products, information is linked between Online Ordering and your ICE system; you have the latest up-to-date information available for both your customers and you. As the information comes direct from the customer both communication and accuracy is improved removing the need to re-key information.

Automate & Accept your customer Orders 24/7

With Signature Software's B2B Online Portal

Customer Advantages & Benefits	
✓ 24/7 access	✓ View stock and product order history
✓ Easy to use	✓ Track progress of orders and receive automatic email updates, such as order confirmation
✓ Reduced procurement costs	✓ Relevant marketing and personalisation

Business Advantages & Benefits	
✓ Corporate identity and brand control	✓ Lock in customers who might otherwise shop elsewhere
✓ Controlled product listings (eg. The removal of expired products)	✓ One solution to service many customers
✓ Greater customer retention and repeat business revenues	✓ Automatically capture and qualify order details
✓ Increase profitability	✓ Reduced order processing costs and errors
✓ Builds customer loyalty	✓ Management reporting
✓ Simplified order entry for internal staff	✓ Tender price management

PRODUCTS

This section of the portal allows you to select which items you wish to order. It contains all products which have been previously purchased by your business that are still available, and any stock that we think you might be interested in.

Each product contains an image, a short description and a link to the manufacturers website for the product, where one exists. Where the manufacturer does not have an informational page online for the product, we have made our best effort to get the most reliable information.

Please do not hesitate to contact us if you have any queries.

Search Text: [   ] [Search]

MOBILE ACCESSORIES

APPLE IPHONE 5 LIGHTNING TO USB CABLE
(MD818ZM/A)

This adaptor lets you connect devices with a Lightning connector to your computer. Supports syncing and charging only.

Click here for more details

Price *(Ex Tax):*
From $22.73 with minimum order quantity of 1
Qty: [1]
Add to cart

EXTREME SCREENGUARD IPHONE 4 TWIN PACK
(XSG-AIP4)

Extreme Screenguard for iPhone 4/4S Twin Pack. Two screen protectors and a cleaning cloth for your new iPhone 4th Generation. Provides anti-glare, anti-UV and anti-slip protection.

Click here for more details

Price *(Ex Tax):*
From $11.77 with minimum order quantity of 1
Qty: [1]
Add to cart

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Accept Support & Service Requests 24/7

As part of our 24 Hour office solution, Support Ticketing is a multipurpose system created to record customer requests, the activities, time and closure of tickets.

Eliminate unnecessary paperwork, phone calls, travel time (to and from the office) and communication delays. Service customers' faster, close calls faster and, if it's a billable call, have the invoice sent out faster.
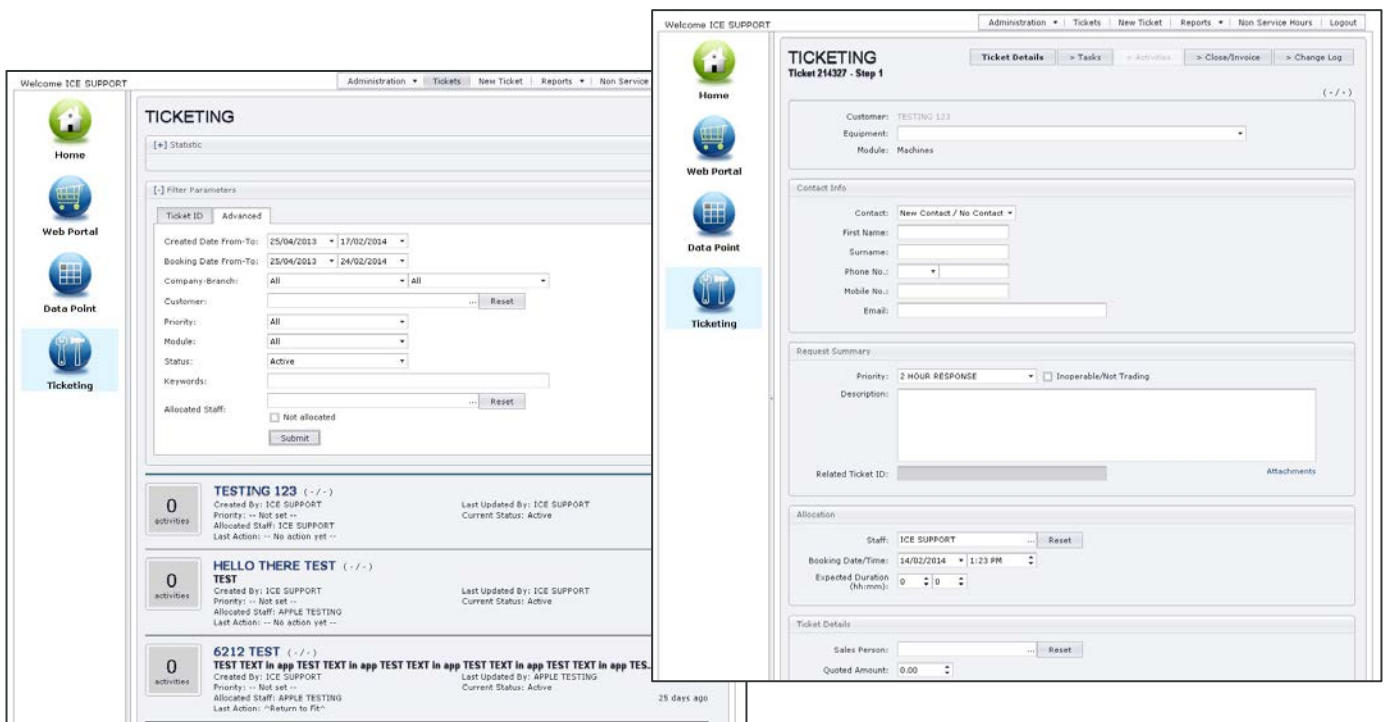
Signature Software's Support Ticketing system also allows your clients to log-in and monitor their own service tickets, even when your office is closed.

Business Advantages & Benefits	
✓ Maximise field service productivity - Create, view and update new service tickets, all from the 24 HO Ticketing System.	✓ Receive a real-time view of your progress.
✓ Displays the number of Active, Unallocated and Open Tickets.	✓ View the Change Log which will display all activities made to the tickets.
✓ Follow up task creation.	✓ Report on the Aged Queue of Tickets.
✓ Record Technicians Non Service Hours, allowing visibility of leave, training, etc.	

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